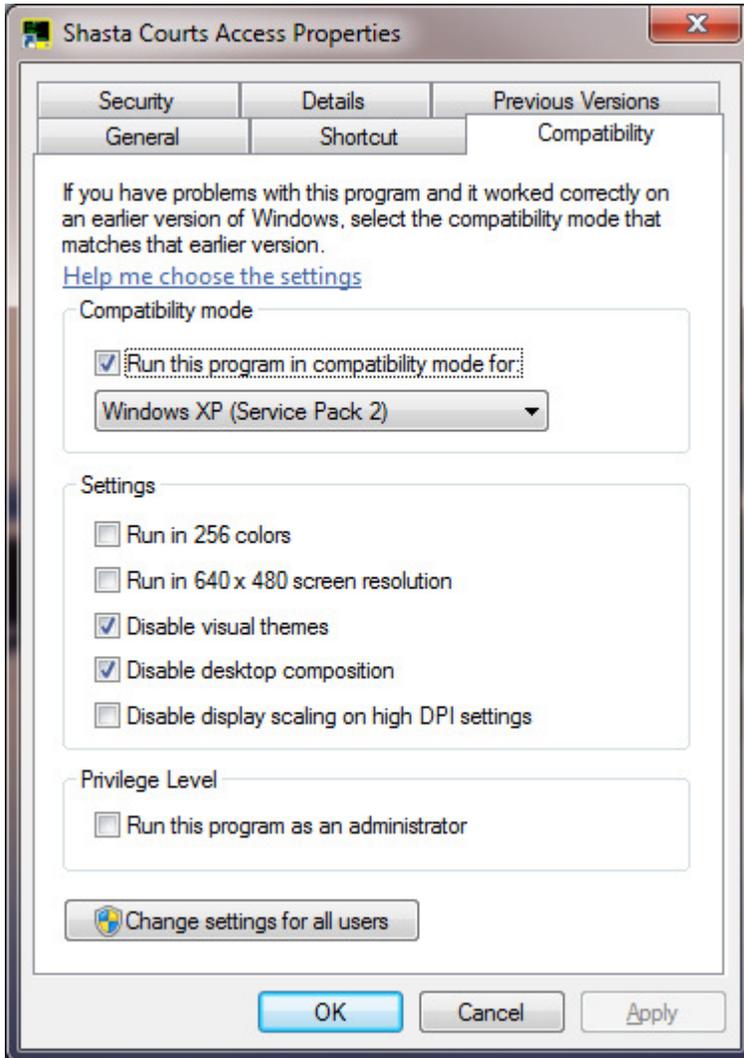Right click on the "**Shasta Courts Access**" icon on your desktop.

Select the **Compatibility** tab

Check **Run this program in compatibility mode**

Select **Windows XP (Service Pack 2)**

Check **Disable visual themes**

Check **Disable desktop composition**

OK